



BILLING PRINCIPLES



OUR MISSION

Warrnambool Medical Clinic is driven to maintain an optimal level of health and wellness of our practice community throughout all stages of the individual life cycle.

We strive for excellence and innovation in the delivery of accessible, affordable care that is responsive to the needs of those we serve.

PAYMENT METHODS

We accept cash, cheque and EFTPOS payments, with preference to payment by EFTPOS.

PAYMENT ON THE DAY PRINCIPLE

We ask that all fees are paid on the day of consultation. Payments not paid on the day will incur an additional account rate. The Medicare Gap fee must be paid as a minimum on the day.

BULK BILLING

We offer universal bulk billing for:

- Full concession card holders including Pensions – aged, low income, single parent
- Mental Health Care Plans and Care Plan Review Consultations
- GP Management Plans (GPMP)
- Team Care Arrangements (TCA)
- GPMP and TCA Review Consultations
- 45 and 75 year old Health Assessments
- Aboriginal and Torres Strait Islander Health Assessments
- Home Medication Reviews

Our medical team may offer bulk billing outside of these parameters at their own discretion. Patients with concession or DVA cards must show their entitlement card to be eligible for the reduced fee.

If you are experiencing financial hardship please notify our staff at the time of making your appointment so arrangements can be made to ensure you are not disadvantaged to access care.

FAILURE TO ATTEND

To ensure efficiency and accessibility of appointments to all, if you are unable to attend your appointment please notify the practice as soon as possible.

Failure to attend your appointment on two consecutive occasions will incur a fee of \$25 payable prior to another appointment being scheduled.



TELEHEALTH CONSULTATIONS

Telehealth consultations will be charged in accordance with the time taken for the consultation. Please refer to our Practice Fee Summary below.

A receptionist will make contact post consultation to arrange payment.

REPEAT PRESCRIPTIONS

Following GP approval, repeat prescriptions can be filled without a consultation. A standard fee of \$12 applies for this service, to be paid upon collection of the prescription.

REFERRED SERVICES

If your GP refers you to another service provider, out of pocket expenses may apply.

Prior to making an appointment we encourage patients to make enquiries about the anticipated costs. Alternative providers can be sought by your GP if cost is a barrier to care.

PRACTICE FEE SUMMARY

Consultation Fees:

- Short Consultation: (less than 15 minutes) \$37.50
- Standard Consultation (15-20 minutes) \$72.50
- Long Consultation (30-40 minutes) \$115.50

Wound Management Fees:

- Simple Wound – Consultation fee
- Complex Wound – Consultation fee + dressing cost

Immunisation:

- Influenza (Government eligible) – Bulk Billed
- Influenza (Non-Government eligible) - \$15
- Travel immunisations – Consultation fee + vaccine cost
- Childhood Immunisation – Bulk Billed

Iron Infusions:

Iron Infusions \$146.70 (out of pocket expense \$34)

Minor Procedures:

- Removal of Lesions – variable dependant on lesion size and type
- Skin Biopsy - \$30
- Mirena Removal - variable
- Implanon Insertion - variable
- ECG - \$40
- Spirometry - \$40

VISIT US



Warrnambool Medical Clinic
193A Liebig Street, Warrnambool 3280

Target Branch, Shop 10
154 Koroit Street, Warrnambool 3280

Lyndoch Medical Hub
22 Hopkins Road, Warrnambool 3280

Mortlake Clinic
25 Boundary Road, Mortlake 3272



1300 0MEDHUB (1300 0633482)



admin@lyndoch.org.au



www.warrnamboolclinic.com.au



facebook.com/LyndochHealthCare

